
Walk this Way:

Key steps to an effective patient safety culture

JUNE 13, 2014

7:00 AM *Breakfast and Registration*

8:00 AM **A Safe Opening** and Welcome

What's Your Problem? Culture as a Contributing Factor

Break

What's Your Goal? Ambulatory Practice of the Future

What's Your Status? Assessment of Culture

NOON *Lunch*

What's Your Story? The Power of Narrative

Break

What Are Your Obstacles? And How to Remove Them

What's a Leader to Do? A Lot of Listening

What to Do on Monday? These Three Things

4:30 PM *Adjourn*

CULTURE AFFECTS SAFETY. YOU AFFECT CULTURE.