

Putting Culture on Trial: A Class Action Suit

Breakfast and Registration	
Opening Statements Welcome Statement from Judge Jury Selection	Richard Corder, MHA, FACHE Beth Cushing, JD Dana Siegal, RN, CPHRM CRICO
The Plaintiff Case: Culture is the guilty party	Dana Siegal
Break	
Expert Witnesses for the Plaintiff	
Mary Salisbury, MSN, RN President, The Cedar Institute	Obstetrics
Patty Skolnik Founder, Citizens for Patient Safety	Patient Advocate
Gordy Schiff, MD Associate Director, Center for Patient Safety Research and Practice, Brigham and Women's Hospital	Ambulatory Care
Laurie Drill-Mellum, MD CMO, MMIC Group	Emergency Medicine
Darrell Ranum, JD, CPHRM Vice President, The Doctors Company	Surgery
Jury Questions for Expert Witnesses	
Lunch	
The Defense Case: Can we really blame Culture?	Richard Corder
Expert Witnesses for the Defense	
<i>David Whitley</i> EMR Configuration and Support, Atrius Health	Systems Change
<i>Adrienne Boissy, MD, MA</i> Chief Experience Officer, Cleveland Clinic	Relationship-based Communication: The choice we all have
Break	
Plaintiff Summary	Dana Siegal
Defense Summary: Richard Corder Co-Counsel, David Feldman, MD CMO, FOJP Service Corporation	Broken Culture? We have the tools, we can rebuild!
Jury Deliberation and Verdict What to Do On Monday?	Richard Corder, Dana Sieg