



**The Risk Assessment Unit (RAU) is here to help members assess:**

- **Organization's current patient safety profile**
- **Service line system safety profile and clinical work flows**
- **New corporate relationship and entities**

---

**ABOUT CRICO**

Drawing on four decades of medical malpractice data, we have become a leader in evidence-based risk management, able to identify risks and develop targeted interventions. We combine strong insurance protection with expert legal services, and deliver added value to members by bringing successful, proven patient safety initiatives from across the nation to our members. Our unique approach enables our members to focus their expertise on their patients and their research.

**OUR APPROACH**

CRICO provides several risk assessment services to our members, coordinated by the RAU. The various assessments aim to evaluate an organization's risk profile including patient safety vulnerabilities, and the outlook for potential claims.

Our approach combines qualitative and quantitative evaluation to provide an in-depth understanding of the strengths and opportunities of an organization or service line. Our approach engages front-line staff, providers, and leadership to gain a perspective on culture, structure, and leadership. The goal is to identify and prioritize risk. Our assessment will highlight the practice strengths and opportunities to improve patient safety.

**OUR MISSION**

Provide a valued resource to CRICO-affiliated organizations for proactive evaluation of malpractice exposure with recommendations to assist with mitigation of identified risks to patients and providers.

**OUR TOOLS**

- **Risk Appraisal Process (RAP)**  
an evaluation of an organization's current patient safety profile and readiness to identify and successfully address vulnerabilities
- **Service Line Risk Assessments (SLRA)**  
a quality of care and patient safety evaluation for a specific clinical service area (ED, OB, Primary Care, Surgery)



## WHAT DO WE ASSESS?

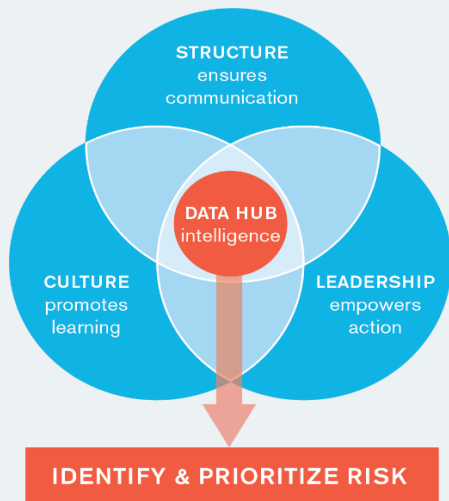
### PROCESS, RAP AND SLRA

Each risk assessment is completed through on-site or virtual visits including one-on-one and small group interviews and review of supporting materials. The risk assessments evaluate an organization's structure, culture, and leadership to understand gaps, barriers, and opportunities that impact patient safety. A comprehensive report is then provided outlining the findings with actionable insights that can assist organizational leaders in identifying specific risk points in need of prioritization and action from a safety perspective.

### HOW TO REQUEST A RISK ASSESSMENT

You may submit your requests at any time using the online form at: <https://www.rmfm.harvard.edu/rau>

All new and existing requests will be evaluated by a cross-functional team at CRICO to determine capacity and priority. Once the requests are considered, a member of the RAU will reach out to you with availability and outline next steps.



*A strong safety culture allows an organization/department to be able to anticipate, identify, and mitigate risk to prevent harm and to create shared learning from events when they do happen.*

To learn more and request an assessment, please visit <https://www.rmfm.harvard.edu/rau>