

Comparative Benchmarking System (CBS)

WHAT IS CBS?

CBS allows customers to benchmark their organization's medical malpractice experience against similar groups nationwide. This application uses uniformly coded malpractice data and exposure statistics to produce distributions, patterns, and trends that can be incorporated into compelling risk appraisal reports and presentations. De-identified data is aggregated by peer groups and then chosen by the user to support comparative analysis across the industry. Risk managers, CEOs and clinical department managers use CBS to focus performance improvement and drive change.

HOW DOES CBS WORK?

CBS assesses areas of improvement and risk by conducting pivot (drill down) analysis on characteristics such as severity, allegation, clinical service, and risk management issues. It was designed to compare summary statistics, claims experience, risk characteristics, and malpractice trends among organizations nationwide. Just point and click to compare important aspects of risk. CBS also offers:

- Numerous standard denominators used by actuaries
- Customer anonymity and HIPAA compliant data protection

- Institutional profiling for accurate comparisons
- Opportunities for improvement and sharing effective practices
- Collaboration with expert RMF staff

WHAT ARE THE BENEFITS?

- Meaningful graphic depictions of data
- Keeps you informed of emerging trends
- A full security model with the highest level of encryption available
- Secure access to data with appropriate regulatory compliance rules
- Decision support to executives, chiefs, and department managers in operational, patient safety, and risk management areas

WHAT IS THE OUTPUT?

CBS grants access to comparative benchmarking through a series of predefined reports. More specifically, it allows users to gather in-depth information (specific dept or area of risk) based on report parameters.

Sample Report: Criteria Selection

0. Report Title	NCDS Dashboard
1. Study Group	<input type="checkbox"/> Mercy Hospital Bakersfield <input checked="" type="checkbox"/> St. Francis Hospital and Health Services <input type="checkbox"/> St. Francis Medical Center <input type="checkbox"/> St. Joseph's Hospital and Medical Center <input type="checkbox"/> St. Mary's Hospital <input type="checkbox"/> St. Rose Dominican Hospital
2. Study Group Label	MLH
3. Peer Group	Greater than 400 Bed H
4. Peer Group Label	large hospitals
5. Select severity category	high,low,medium,pendi
6. Select risk management issues	administrative,behavior
7. Select responsible services	anesthesiology,chiropr
8. Select allegations	anesthesia-related,tra
9. Select claimant type	business invitee,class c
99. Select denominator	REU

Sample Report: Responsible Service

